

Mitchell Grass Retreat – Accessibility Features

At Mitchell Grass Retreat, we are committed to providing a welcoming and inclusive experience for all guests. We believe in dignified and equitable access, ensuring that everyone can enjoy the beauty and stillness of the Outback.

While our site is not fully accessible, we offer a range of options for guests with mobility needs, low vision, or those requiring additional assistance. We have two purpose-built accessible tents, each with accessible parking directly behind the tent, wide ramp access, and an extra-large accessible ensuite bathroom designed to meet compliance standards. These spacious tents are ideal for guests with mobility requirements or low vision, without compromising on comfort or luxury.

Accessibility Tent Features

- Spacious interiors with step-free access
- Extra-large accessible bathrooms with shower chair
- Wide doorways and ramps for easy entry
- Accessible parking behind each tent
- King or Twin Bedding available





The Tin Shed – Accessible Licensed Venue

Our fully licensed dining and event space is designed to welcome all guests. Access is step-free via a wide ramp, and an accessible toilet is available onsite. Guests can relax and enjoy dinners, events, or special functions without needing to bring their own drinks, knowing everything is provided.



The Sunset Viewing Deck

Our Sunset Viewing Deck is fully accessible with ramp access via The Tin and has its own firepit. It is the perfect place to watch the Outback sunset or enjoy stargazing under the brilliant night sky. Guests with mobility needs can request transport or assistance to the deck from their tent if required.





Communal Firepit

Our communal firepit is a welcoming space for in-house guests to gather, toast marshmallows, and share stories beneath the stars. The area is step-free, making it easily accessible for guests with mobility needs. The firepit itself has specially designed cut-out sections in the mesh, allowing guests to place complimentary marshmallow forks securely without needing to lean over — ensuring a safe, comfortable, and enjoyable experience for everyone.



Guest Transport and Assistance

To make every stay seamless, Mitchell Grass Retreat has three electric golf carts available — one four-seater to transport guests and two to help with luggage transfers. For guests who prefer independence, we also provide three drag-along trolleys, ideal for those with slight mobility or strength limitations.



Companion Animals and Service Dogs

We offer one tent set aside for guests travelling with companion animals — we simply ask for prior notice to ensure it is allocated and available. Service dogs are always welcome across the retreat, with no advance notice required.

Sensory-Friendly Options

For guests with sensory sensitivities, we have designated quieter tents located at each end of the retreat. These offer additional privacy and reduced external noise, making them ideal for guests who prefer a more peaceful environment.



Other Considerations

- Our saltwater pool is accessible for those with slight mobility needs.
- All Mulga tents are accessible to walking aids, though three feature two steps.
- Our Pool Tent is perfect for guest with slight mobility needs as it is step free.
- Our onsite walks are on natural pastures and may have uneven ground.



At **Mitchell Grass Retreat**, our team has a genuine “can-do” attitude. We welcome every guest and are committed to finding solutions for disability access and special requirements, including communication or interpretation support when needed. Our goal is to ensure all guests enjoy a memorable experience of “luxury under canvas” — a chance to disconnect from the world, reconnect with each other, and experience the true heart of the Outback.